



How should funded partners handle walk-ins?

Funded partners should still practice a standard intake process whenever possible, even in the case of walk-ins.

How should we address clients who are primarily children/youth? Do we need to assess the family vs. the child?

You should consider the whole family when possible.

Will the United Way assessment/measurement tool work in conjunction with what we currently use?

Your assessment tools may be useful in collecting United Way data. Our assessment is a simple to deliver survey, which should fit seamlessly into your existing intake processes.

Will United Way, and funded partners do advocacy work? Is there a “Call to Action” to do this work?

Yes-United Way and our partners should always look for ways to advocate for issues that impact the ALICE community.

How will we gather information on other services received or referred to?

Part of the outcome measures is how many individuals were referred to other services. As we move through this process, we will continue to evaluate best practices in sharing that information broadly, across the network.

Will previous funded partners be judged on past performance?

Past performance could be considered as it relates to an organizations ability to demonstrate performance. History of follow-through, accurate reporting and financial accountability are relevant to evaluation of an organization and their ability to execute.

How will United Way and funded partners report back on success to the community?

Data collected will be shared with our community in a variety of ways including our website, newsletters social media, and traditional media outlets.

Will there be a gap analysis of services missing in the community?

As United Way does now, we will continue to monitor gaps in services and provide solutions to those gaps.

How can non-profits be better referral partners?

All non-profits should look beyond their own service delivery to evaluate the needs of the clients they serve. Providing a comprehensive assessment of needs to a good standard of practice. United Way's 211 is a great resource to use to provide information, resources and referrals

We will we create a resource map?

Yes-we have the ability to map out resources.

How do we access information about other services in the community?

United Way's 211 is a resource to learn about services in the community. 211 also produces publications that provide information about service.

How will non-funded partners report into the system?

Non-funded partners will report in using Foundant. This is the same platform to be used by funded partners.

Will the new platform, Foundant, be easy to use?

Yes-Foundant is easy to use.